



Sønderbro

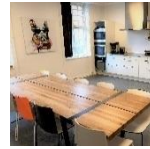
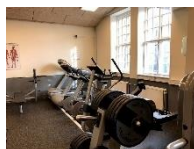
Secure institution

Sønderbro is a secured institution under the Social Services Administration in the municipality of Copenhagen. Young people between the ages of 15-18 from all over the country can be placed in youth-custody as an alternative to being placed in detention or they can be placed as a preventive social measure.

Sønderbro can house up to 18 youths; six in each of our three sections that consists of bedrooms, a shared living space, kitchen, and a garden. All youth have their own room with a connecting toilet and shower.

The staff at Sønderbro consists, among others, of teachers, social workers, and psychologists.

We value a comfortable and structured environment with physical activities both indoors and outside every day.



As the parent or guardian of youth at Sønderbro you will be contacted by the staff the day of arrival or the following day.

Here we will inform you of your child's arrival and their emotional and physical state. You will also be introduced to Sønderbro and information about your child's needs regarding clothing, potential visits, phone calls etc.

You will at least once a week receive a status phone call from the staff. We are aware that it is difficult when your child is placed at a secure institution, and you can always contact us if you have any questions.

Contact

Sønderbro - Den Sikrede Institution
Sundholmsvej 42
2300 København S
E-mail: soenderbro@sof.kk.dk
Tlf.: 33 17 88 88

www.sonderbro.kk.dk



Cooperation

Parents have a responsibility to their children, and we will not take that away from them during placement at Sønderbro. Because of this we encourage cooperation on ex. screenings and the development plan. Here the parents can contribute with useful knowledge about their child.

Visits

Depending on the conditions under which the young person is placed, parents will have the opportunity to visit once or three times a week. Staff will be available before, during and after. This time can be used for sharing of information or for the staff to answer questions.

You can read more about visiting rules on our website (sonderbro.kk.dk) under "Pårørende". If the parents or guardian have not booked a visit within the first couple of weeks, the staff will contact you and possibly help book a visit.

Everyday life

The youth get up every morning at 8.30 for breakfast. School starts at 9 o'clock and continues until 14.30 where the youth will have alone time in their rooms. The activities for the afternoon and evening are planned afterwards in cooperation between the youth and the staff.

Every week the youth will receive pocket money that they can use for snacks and clothes.

The youth do not have access to the internet at the institution. We encourage you to gain access to your child's digital mail (e-boks) while they are placed at Sønderbro, as important mail can be sent there.

Schooling

School runs on weekdays and is divided into 5 different modules:

- Academic studies
- Physical education
- Woodwork and kitchen
- Behavior studies
- Life skills (cleaning, laundry, cooking etc.)

You can read more about daily life at Sønderbro on our website



General rights and right of appeal

As the guardian of your child, you have the right to make a complaint about your child's placement at Sønderbro as well as the decisions made on visiting rights and the child's general right to communication. Appeals should be brought to The National Board of Appeal (Ankestyrelsen) within 4 weeks of receiving the verdict.

Complaints about the use of power or other personal invasions

As the guardian you can complain to the municipal council (kommunalbestyrelsen) if you disagree with the staffs use of power or other personal invasions towards your child.

It is recommended that you discuss the complaint with your child's caseworker.

Information about surveillance

At Sønderbro you will find surveillance in all shared indoor spaces as well as outside. The purpose of this is to ensure safety and prevent crime so that the staff and the youth can feel safe when being at Sønderbro.

All cameras are visible and there is no surveillance in the youths' own rooms, bathrooms etc. for the sake of privacy.

Sønderbro uses the surveillance footage to prevent crime, clarify situations with possible criminal behavior and in investigations where the footage is handed over to the police.

The surveillance footage is kept for 30 days after which it is automatically deleted.

If you have questions or want to know where the surveillance is placed in more detail, you can contact Sønderbro's management.

You have several rights in connection to our processing of your personal data like the right to access, the right to make right, right to delete, right to restrict processing.

You can read more about your rights on "datatilsynet.dk/english". You can also hand in a complaint on Sønderbro's use of personal data if necessary.

GDPR

We store your personal data in connection to your child's case in a secure drive. When your child is not placed at Sønderbro anymore the Staff cannot access your personal data.

